

1 **Amendment to the Specification**

2 **In the Specification:**

3 Please amend the specification as follows:

4 On Page 3, the paragraph beginning at line 8 should be replaced with the following.

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6 Numerous other examples exist in the prior art of software programs that parse plain language
7 queries and return a relevant response. For example, an online search engine called ASK JEEVES™ has
8 been developed that responds to plain language queries entered on a web page to enable a user to search
9 for web sites and data on the Internet. The response provided is a list of questions that the parsing engine
10 determines might be related, from which the user can select. Once a question in the list is selected, the
11 user is connected to a web site where an answer to the question might be provided. However, use of this
12 search engine requires that the user first open a browser program, indicate the appropriate URL for the
13 search engine, e.g., http://www.askjeeves.com www dot askjeeves dot com, and then type the query in the
14 text dialog box provided on the search engine web page.

15
16 On Page ¹³~~12~~, the paragraph beginning at line ¹~~26~~ and ending ~~on Page 13~~ at line ⁷~~4~~ should be
17 replaced with the following.

18
19 In this example, the Personnel Data Application or program runs on a specific server or
20 computing device. As indicated in the example of FIGURE 3, the query was directed to the uniform
21 resource locator (URL): "mailto:personneldataapplication@pvserver.com mailto (colon) (colon)
22 personneldataapplication (at) pvserver dot com." This URL completely identifies the location of the software
23 resource and the server on which it is running. This URL is associated with the Name of the software
24 resource that is included in the list of contacts, shown in FIGURE 2.